

ACCESS GROUP MEMBERSHIP



Joining Castle Theatre's Access Membership is free and offers you the benefits of booking discounted tickets by phone or in person.

If you have any questions or have difficulty in filling out this form, please visit the Box Office or call 01933 270007 Monday - Saturday 10am-3pm where a member of staff will be pleased to help. NGT/Text Relay calls (ngts.org.uk/textrelay) are welcome from Deaf and speech impaired customers. Alternatively you can email us on castle.boxoffice@parkwoodtheatres.co.uk

YOUR DETAILS

Group/Organisation Name:

Contact Name:

Address:

.....Postcode:

Telephone number: Mobile number:

Email address:

YOUR GROUP'S REQUIREMENTS

To assist us in helping you, please provide us some details of your group's requirements

1. What Access requirements do your group members have that will affect your choice of seating?

Please tick all that apply:

- Limited mobility Wheelchair use Learning disability
 Blind/partially sighted Deaf/hearing impairment

2. Would any of your group members be interested in the following assisted performances?

- Audio Described performances Captioned performances
 British Sign Language interpreted performances Relaxed performances

Castle Theatre will hold your details on its database so we're able to facilitate future bookings and help us meet your needs without any delays or questions. This paper copy will then be destroyed and your information will be treated as confidential and will never be shared with other people or organisations.

SUPPORTING MATERIAL

To help us confirm your eligibility to the scheme we ask that you provide supporting documentation for your organisation's membership. Please send or bring with you with the completed form.

- Supporting letter on company headed paper
- Company ID badge

TERMS AND CONDITIONS

Castle Theatre's Access Membership Scheme allows customers with access requirements and a companion to purchase reduced price tickets as well as providing us with information which will help us to understand customer's specific needs.

By joining the Scheme you agree that any tickets purchased will only be used by a disabled person (as defined by the Equality Act 2010) and a companion. Discounted tickets are subject to availability and may not be available for all events. Discounts are not available on VIP packages/catering events.

Customers who intentionally give false information will have their Access Membership revoked and will be removed from the Scheme. We retain the right to review, amend or withdraw the Access Membership Scheme at any time, revoke membership if the customer's eligibility changes and to require customers to re-apply after review.

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Our standard terms and conditions apply which are available at Box Office or can be found online at www.parkwoodtheatres.co.uk/Castle-Theatre/Terms

- Please tick this box to confirm you have read, understood and accept the terms and conditions and that you are happy with the processing of your personal data.**

Are you happy to be kept informed about events and access performances at Castle Theatre?

- Yes No

Please return this form to Box Office, Castle Theatre, Castle Way, Wellingborough, NN8 1XA